



RESOURCE FAMILY GUIDE



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California Youth Connection

California Youth Connection is a youth led organization of current and former foster youth between the ages of 14 and 24. The mission is to develop leaders who empower others in their communities to transform the foster care system through legislative, policy and practice change.

ACTIVITIES

- Day at the Capital conference
- Summer leadership conference
- Outreach and community engagement
- Youth development and leadership
- Training

CONTACT INFORMATION

Meribe Martin

Email: Meribe@calyouthconn.org

<https://calyouthconn.org>

[Member Interest Form](#)



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CalOptima

CalOptima is Orange County's managed care system for Medi-Cal beneficiaries. Orange County dependent children are automatically eligible for Medi-Cal because of their foster care status.

CHANGE OF HEALTH NETWORK/PRIMARY CARE PHYSICIAN

A caregiver may change the child's health network or PCP by contacting CalOptima's Foster Care Liaison, Cydney Weber, at (714) 796-6132.

GENERAL PROBLEM SOLVING

The caregiver may contact the CalOptima Foster Care Liaison for any general questions. If a caregiver pays for medication reportedly not covered or authorization is not available, the caregiver should call CalOptima's foster care liaison or customer service immediately to obtain instructions for reimbursement.

ELIGIBILITY QUESTIONS

Please call (714) 704-8000 and ask to speak to the eligibility technician officer of the day. The eligibility technician can help determine the problem and provide information to resolve the issue regarding situations such as:

- Child being dis-enrolled/non-eligible for CalOptima (note all Orange County foster youth are automatically enrolled with CalOptima)
- General eligibility questions
- Benefits Identification Card (BIC)
- Medi-Cal eligibility

CONTACT INFORMATION

CalOptima Liaison: (714) 796-6132 or cweber@caloptima.org

CalOptima Customer Services: (714) 246-8500

For TTY: (714) 246-8523

Toll Free: (888) 587-8088

CalOptima Behavioral Health: (855) 877-3885

ABA Services: (855) 877-3885

Vision Service Plan: (800) 438-4560

**Court authorization is required for all psychotropic medications.



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Child Care Bridge Program

Caregivers are encouraged to discuss their childcare plans or need for assistance with the child's placement or assigned social worker as early as possible.

The program is available to resource families and parents under the jurisdiction of the juvenile court, including but not limited to, non-minor dependent parents who have their child placed with them.

Child Care Bridge payments will be provided up to six months or until the child is successfully enrolled in long-term, subsidized child care, whichever comes first. This program covers children ages 0 to 12. The child's placement social worker or assigned social worker will complete a child care referral form for caregivers who meet the eligibility criteria.

CONTACT INFORMATION

County of Orange Social Services Agency
(714) 704-8278

Children's Home Society

Kid Care Hotline: (714) 543-2273
Main number: (714) 456-9800
Fax number: (714) 712-7870
Monday through Friday, 9 a.m. to 3:30 p.m.
www.chs-ca.org



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Education Travel Reimbursement

SCHOOL OF ORIGIN

Foster children have the right to remain in the school in which they were last enrolled for the duration of the involvement of the Juvenile Court. This promotes educational continuity and is in the best interest of the children, including non-minor dependents. Reimbursement is provided to resource parents for transporting foster children to their school of origin over three miles each way.

- If the child has an individualized education plan (IEP) that specifies the district will provide transportation to school, the child is not eligible for the reimbursement
- Resource parents are expected to transport the children to school activities such as sports or social events, as well as attend any required school meetings or conferences
- Reimbursement is on a monthly basis and the distance is calculated utilizing MapQuest

The child's assigned social worker needs to submit a request for reimbursement (School of Origin Transportation Expense Form (F063-25-687)) to the assigned eligibility technician. Flat rates are paid based on the distance from the placement to the school of origin.

There are two rate types for ETR payment:

- Mileage rate (private automobile)
- Flat rate (public transportation)

Note: Reimbursement is per child, on a monthly basis and includes periods where the child is on summer break or off-track at a year-round school.

CONTACT INFORMATION

Please contact the child's assigned social worker to start the reimbursement process. Caregivers may also contact the Resource Family Support team for assistance.

Resource Family Support

(714) 704-8255

Email: ResourceFamilySupport@ssa.ocgov.com



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Educational Support Resources

ORANGE COUNTY DEPARTMENT OF EDUCATION FOSTER YOUTH SERVICES COORDINATING PROGRAM (FYSCP)

The mission of FYSCP is to ensure that Orange County foster youth are equipped with the resources they need to achieve their maximum educational and/or vocational potential.

ONLINE CAREER RESOURCES:

California Career Zone: www.cacareerzone.org
Career One Stop: www.careeronestop.org
My Next Move: www.mynextmove.org

EDUCATIONAL:

California College Pathways: www.cacollegepathways.org
Head Start OC: www.ochsinc.org
Free Application for Student Aid: <https://studentaid.gov/h/apply-for-aid/fafsa>
Chafee Grant Program: <https://chafee.csac.ca.gov/>
California Student Aid Commission: <https://www.csac.ca.gov/>
California Cash for College: www.cashforcollege.net
California Colleges: www.californiacolleges.edu
John Burton Advocates for Youth: <https://jbay.org/>
Orangewood Foundation: www.orangewoodfoundation.org

LEADERSHIP:

California Youth Connection: www.calyouthconn.org

CONTACT INFORMATION

FYSCP

(714) 835-4909

Monday through Friday, 8 a.m. to 5 p.m.

Mailing address:

Orange County Department of Education
Foster Youth Services Coordinating Program
c/o OC SSA Bldg. 124
PO Box 14100
Orange, CA 92863-1500



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Faith in Motion

Faith in Motion is a unique collaboration between the County of Orange Social Services Agency, Children and Family Services division and the faith community. The goal is to engage the faith community in the foster care system in big and small ways and to make sure every child grows up in a permanent family. People of all faiths are welcome to learn more about the many ways they can lend their talents and serve the children and families in their own community.

The partners help in meeting concrete needs for children and families in care. As a caregiver, if you have a specific need that cannot be met by any other means, contact your assigned social worker. In addition to meeting concrete needs, the partners also offer resources to promote placement stability which include:

- Foster care ministries
- Support groups
- Special events
- Food pantries/resource centers
- Respite days
- Training opportunities
- Parent mentoring

CONTACT INFORMATION

Email: FaithinMotionOC@ssa.ocgov.com



Families & Communities Together

Families & Communities Together (FaCT) is a network of 16 family resource centers (FRC) located throughout Orange County's highest-risk communities. Each FRC provides free social, educational and health services for all families, including birth, blended, kinship, adoptive and foster families.

Core Services (offered at all FaCT FRCs)

- Counseling
- Parenting Education
- Family Support Services
- Emergency Assistance
- Case Management Team Services
- Domestic Violence Personal Empowerment Program
- Information and Referral Services

Additional Services (may vary across FaCT FRCs)

- Family Health and Wellness
- Family Literacy and Education
- Family Economics and Self-Sufficiency
- Application Assistance
- Child Development Activities
- Legal Assistance
- Emergency Assistance

CONTACT INFORMATION

15405 Lansdowne Rd., Tustin 92782 ■ (714) 566-2878 ■ Fax (714) 566-2868 ■ www.factoc.org

LOCATIONS

- Anaheim Independencia FRC** ■ 10841 Garza Ave., Anaheim 92804 ■ (714) 826-9070
- CHEC FRC** ■ 27412 Calle Arroyo, San Juan Capistrano 92675 ■ (949) 489-7742
- Corbin FRC** ■ 2215 W. McFadden Ave., Ste. G, Santa Ana 92704 ■ (714) 480-3737
- Downtown FRC** ■ 450 W. 4th St., Ste. 130, Santa Ana 92701 ■ (714) 660-3636
- El Modena FRC** ■ 18672 E. Center St., Orange 92869 ■ (714) 532-3595
- Friendly Center Orange FRC** ■ 147 W. Rose Ave., Orange 92867 ■ (714) 771-5300
- La Habra FRC** ■ 501 S. Idaho St., Ste. 330, La Habra 9063 ■ (714) 447-3460
- Magnolia Park FRC** ■ 11402 Magnolia St., Garden Grove 92841 ■ (714) 530-7413
- Manzanita Park FRC** ■ 1260 N. Riviera St., Anaheim 92801 ■ (714) 491-7205
- Minnie Street FRC** ■ 1300 E. McFadden Ave., Room 13, Santa Ana 92705 ■ (714) 972-5775
- Newport Mesa FRC** ■ 307 Placentia Ave., Ste. 203, Newport Beach 92663 ■ (949) 764-8100
- Oak View FRC** ■ 17261 Oak Lane, Huntington Beach 92647 ■ (714) 842-4002
- South Orange County FRC** ■ 22481 Aspan St., Ste. B, Lake Forest 92630 ■ (949) 364-0500
- Stanton FRC** ■ 11822 Santa Paula St., Stanton 90680 ■ (714) 379-0129
- Tustin FRC** ■ 580 W. 6th St., Tustin 92780 ■ (714) 243-4292
- Westminster FRC** ■ 7200 Plaza St., Westminster 92683 ■ (714) 903-1331



Family Urgent Response System

The Family Urgent Response System (FURS) gives youth and caregivers access to immediate intervention services during times of instability. Youth and caregivers may call a state-wide crisis line staffed with trained professionals ready to provide trauma informed support and assess needs in an effort to stabilize placements. Depending on the circumstances, families may be linked to the Orange County mobile response team through the County of Orange Social Services Agency's contract agency, Seneca Family of Agencies, which may provide face-to-face guidance.

SUPPORT

- 24/7 crisis line support via phone, text or chat
- County mobile response support
- Personalized support and stabilization
- Relevant aftercare support and follow up

CONTACT INFORMATION

(833) 939-3877 (FURS)

www.cal-FURS.org

NOTE

When the call is first answered, a recorded confidentiality advisement will play. Please stay on the line and a representative will respond shortly.



Family Visitation Centers

Court-ordered visitation between children and their families is an integral part of family reunification efforts. Each visitation plan is determined on a case-by-case basis in consultation with the case-carrying social worker. The visitation sites below provide safe, family-friendly environments for visits to take place. Visitation services may only be obtained by a referral from the child's(ren's) social worker. For more information, please contact the child's(ren's) social worker.

LOCATIONS

- **County of Orange Social Services Agency
Children and Family Services**
800 N. Eckhoff St., first floor
Orange 92868
(714) 704-8000

- **New Alternatives, Inc.**
1202 Civic Center Dr., Ste. 205
Santa Ana 92703
(714) 245-0045

- **Olive Crest**
2130 E. 4th Street, Suite 200
Santa Ana 92705

- **Orangewood Children and Family Center (OCFC)**
401 The City Dr.
Orange 92868
(714) 935-7584

CONTACT INFORMATION

Please contact the child's assigned social worker.



Foster Care Auxiliary of Orange County

The Foster Care Auxiliary of Orange County (FCAOC) is a nonprofit organization whose mission is to enhance the lives of all Orange County children in care. FCAOC supports Orange County resource families and those who are providing a permanent home for an Orange County child or youth in out-of-home care.

The FCAOC offers the following services and products to members:

- Family events
- Educational scholarships
- Birthday Corner program
- Monthly distribution days
- Free tickets to plays, sporting events, ballets, concerts, comedy clubs, etc.
- Thrift store
- A support network
- Free, first-year trial membership sponsored by the County of Orange Social Services Agency

To request a membership form, visit www.FosterCareAux.com.

CONTACT INFORMATION

(714) 778-3383

333 S. Brookhurst St.

Anaheim 92804

Email: FosterCareAux@yahoo.com

www.FosterCareAux.com



Foster & Kinship Care Education

SADDLEBACK COLLEGE

The Foster and Kinship Care Education (FKCE) program offers free classes in English, Spanish and Vietnamese for resource parents. Classes qualify for hours required to meet both county and state resource parent training mandates. Classes are open to all resource parents, professionals and community members, space permitting. FKCE offers classes online and in person at various locations throughout the county.

REGISTRATION

To view our course offerings and register for classes, please visit our website www.saddleback.edu/hs/fkce. Go to the "Classes" tab, click on the link for the class of your choice and register by filling in the required fields.

CONTACT INFORMATION

Foster and Kinship Care Education Saddleback College

(949) 582-4884

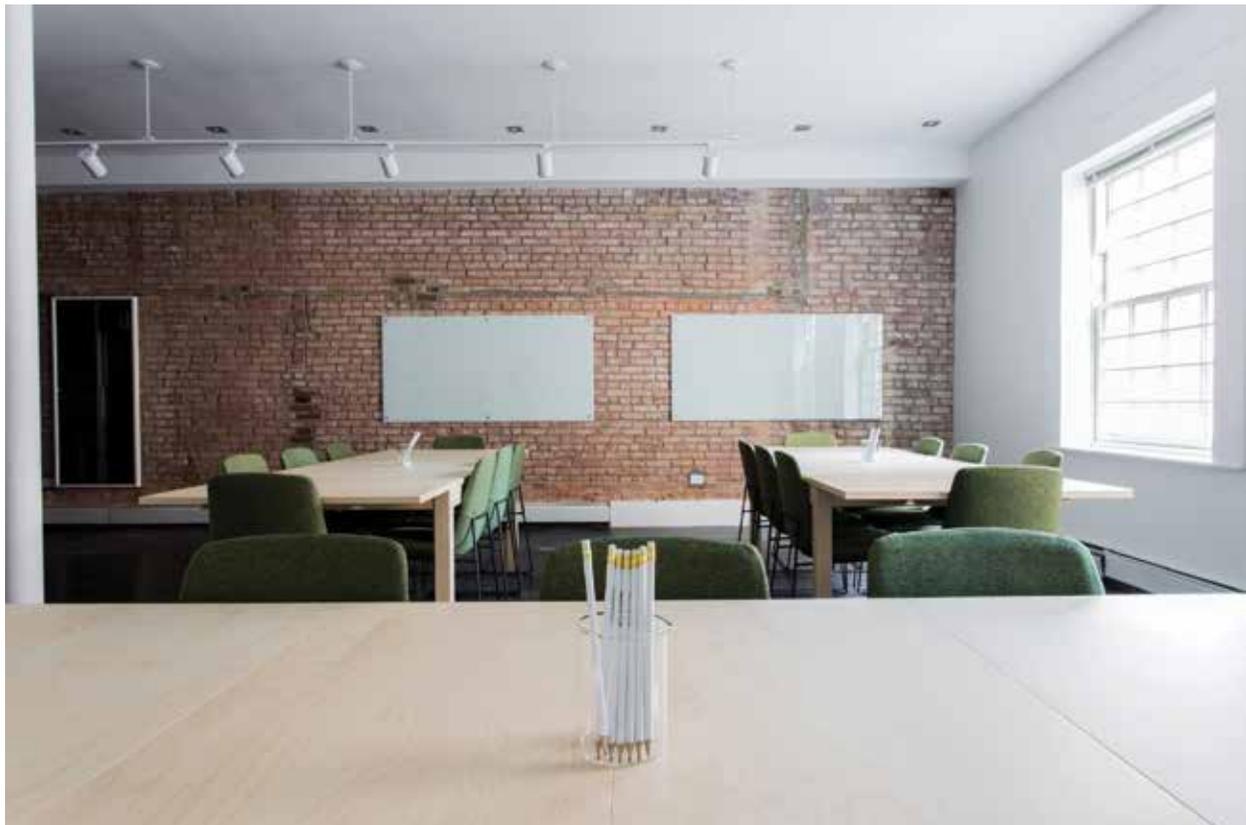
28000 Marguerite Pkwy.

Mission Viejo 92692

Email: scfkce@saddleback.edu

www.saddleback.edu/hs/fkce

Facebook: @FKCESaddlebackCollege



Health Care Program for Children in Foster Care

The Health Care Program for Children in Foster Care (HCPCFC) is a team of public health nurses who assist with the coordination of care for children and youth in the child welfare system. Children in the foster care system are at an increased risk of negative health outcomes including growth and developmental delays. The public health nurses serve as an important resource to promote continuity and quality health care by collaborating with social workers and caregivers throughout all areas in Children and Family Services.

ASSISTANCE

- Health education
- Coordination of care
- Locating a provider including: pediatrician, dentist, mental health provider and/or other community resources
- Health insurance issues
- Developmental screenings for children ages 0 to 5
- Referrals for developmental and community resources
- Reproductive health education for teens

CONTACT INFORMATION

(714) 704-8530

Monday through Friday, 8 a.m. to 5 p.m.

Email: FCPHNInbox@ssa.ocgov.com



Help Me Grow

FOR CHILDREN BIRTH TO 8 YEARS OLD

Help Me Grow connects families and children with developmental, behavioral or learning concerns to resources in the community. Parents, service providers and professionals have access to developmental services for: learning, behavior, development, parenting, support groups, basic needs and education. Support with basic needs such as diapers, formula and food is available.

WWW.HELPMEGROWOC.ORG

Submit a request online. Visit the link (in English and Spanish) where parents, caregivers and providers enter the child's information and a description of the issues or concerns. Help Me Grow will contact the child's parents or caregivers within one to two days to learn more about the needs and connect them to programs and services.

CONTACT INFORMATION

(866) 476-9025

Monday through Friday - 8:30 a.m. to 5 p.m.

Press "1" for English, "2" for Spanish

If on hold, leave your name and number and a care coordinator will call you back.

www.helpmegrowoc.org



Mileage Reimbursement

Resource family and Emergency Shelter homes are eligible to receive mileage reimbursement for mileage expenses incurred while transporting children placed in their home to and from eligible activities.

ELIGIBLE ACTIVITIES

- Transporting from Orangewood Children and Family Center or another placement home at the time of initial placement
- Court hearings
- Court-ordered visits with parents and/or family members
- Medical, dental, psychiatric, counseling/therapy appointments, occupational/physical therapy appointments
- Child and Family Team meetings at the request of Children and Family Services

REIMBURSEMENT PROCEDURE

- Complete and submit the County of Orange Resource Parent Mileage and Other Expenses Claim form within **90 days** the mileage expenses were incurred
- Request the form and instructions by calling (714) 704-8255 or email ResourceFamilySupport@ssa.ocgov.com
- ESH resource parents must complete the ESH Parent Mileage Claim form

CONTACT INFORMATION

Resource Family Support TALK Line
(714) 704-8255
ResourceFamilySupport@ssa.ocgov.com



OC Links

BEHAVIORAL HEALTH INFORMATION AND REFERRALS

OCLinks is an information and referral phone and online chat service designed to help callers navigate the OC Health Care Agency's Behavioral Health Services. Clinical navigators provide referrals and service information and connect callers directly to the needed programs. Navigators may assist in English, Spanish, Vietnamese and Farsi. Other languages may be accommodated through translation services. Behavioral health programs/services include:

- Adult and child mental health
- Alcohol and drug inpatient and outpatient programs
- Crisis services
- Prevention/early intervention programs
- Parenting and family support services
- Counseling services for youth and adults
- Suicide prevention

CONTACT INFORMATION

(855) 625-4657 (OCLINKS)

TDD (714) 834-2332

Phone line and live chat available 24 hours.

www.ochealthinfo.com/oclinks



Operation Santa Claus

HOLIDAY SMILES

Operation Santa Claus distributes toys/gifts to foster children during the holiday season. All families under the supervision of a Social Services Agency, Children and Family Services program will receive a mailer from their assigned senior social worker with instructions on how to schedule a shopping appointment. Please note that no one will be allowed to shop without a referral from their social worker and an appointment.

CONTACT INFORMATION

(714) 704-8255 (TALK)
Resource Family Liaison
800 N. Eckhoff St.
Orange 92868

BIRTHDAY SHOPPING ● SPECIAL OCCASIONS

It's a joy to see smiles on children's faces when they receive a gift at a special time such as a birthday, graduation or even at the time of placement. The goal is to facilitate this for all foster children in Orange County resource family homes.

Donated gifts are available at the warehouse in Santa Ana. Each foster child placed in a Resource Family Approved home may receive two gifts, plus one article of clothing and either a book or plush toy. Caregivers must bring the child's Placement Agreement form (in the placement folder) to the appointment. A caregiver may shop for several foster children at one time as long as all birthdays/graduations/et cetera are within a three-month time period.

CONTACT INFORMATION

(714) 679-2438
Operation Santa Claus Warehouse
1505 E. Warner
Santa Ana 92705



Orange County Head Start, Inc.

Orange County Head Start is a free, comprehensive child development and parent engagement program designed to meet the educational, social-emotional, health, and nutritional needs for enrolled children and their families. The full-day program offers up to 10 hours of services to children whose parents are attending school full-time, working or in a job training program 20 hours Monday through Friday.

Services are for children, ages birth to 5, and pregnant women. Children who are homeless or in foster care and families receiving CalWorks or SSI are eligible.

SERVICES

- Full-day and part-day, center-based and home-based preschool options
- A school-readiness, focused curriculum including early reading, science and mathematics
- Hearing, vision, developmental, and growth assessments
- Assistance with access to health and dental care
- Inclusion services for children with disabilities
- Referrals to mental health services
- Referrals to community resources such as food banks and emergency and crisis services
- Nutritious meals and snacks
- Parent education, including nutrition, parenting and child development classes
- Parent leadership opportunities

CONTACT INFORMATION

(714) 241-8920 (Spanish and Vietnamese available)

Fax (949) 596-8291

Main office:

2501 S. Pullman St., Ste. 100

Santa Ana 92705

For general questions, email info@ochsinc.org

For enrollment questions, email enrollment@ochsinc.org

www.ochsinc.org



Orangewood Care Line

Everyday, children and youth experience challenges that may cause them stress. Caregivers may need some extra assistance in handling these situations as they occur. The Orangewood Care Line is a phone number established for caregivers and/or youth to call and get after hours support by Orangewood Children and Family Center (OCFC) staff. OCFC staff are trained to work with youth of all ages and are here to assist in some of the following areas:

- Bedtime routines
- Challenging behavioral issues
- Resources

CONTACT INFORMATION

(714) 935-6262

Monday through Friday, 5 p.m. to 8 a.m.

Weekends and holidays - 24 hours-a-day



Orangewood Foundation

The Orangewood Foundation is a private, non-profit agency in Santa Ana that provides support services for youth in foster care as well as young adults with a foster care history.

SERVICES

- **Grants and Scholarships:** Current and former Orange County youth may qualify to receive funding for school and work related expenses, extracurricular activities, driver's education training, and living expenses.
- **Advanced Studies Scholarships:** A program for former foster youth who have earned a college degree and want to pursue advanced studies. The youth must have a current or past connection with Orangewood Foundation.
- **Independent Living Services:** Orangewood Foundation is contracted with the County of Orange to provide special events and support services to help prepare youth currently in foster care and young adults with a foster care history to successfully transition to independence.
- **Mentoring Services:** Youth currently in foster care and those with a foster care history may be matched with an adult mentor for emotional support, educational and career guidance.
- **Peer Mentors:** Peer mentors are employees of Orangewood Foundation and provide support and life-skills instruction to youth participating in ILP workshops/ special events. Former foster youth who've successfully transitioned to independence may qualify to become a peer mentor.
- **Orangewood Resource Center (ORC):** Provides youth with individualized guidance and assistance to live independently. The ORC is the place for information on other Orangewood programs and referrals to other organizations.
- **Rising Tide Communities:** Rising Tide is an affordable and supportive transitional housing program for young adults (single or with children) who are at least 18 and have emancipated from foster care or are AB12 eligible. The goal is to provide skills necessary to live independently.

CONTACT INFORMATION

Orangewood Foundation

1575 E. 17th St.

Santa Ana 92705

(714) 619-0200

Email: ctf@orangewoodfoundation.org

www.orangewood4you.org



Quality Parenting Initiative

The Quality Parenting Initiative (QPI) is a statewide approach to recruiting and retaining high quality resource parents who provide excellent care for children in California's child welfare system. The following is Orange County's brand and value statement:

Today's resource parents in Orange County are committed, loving families helping families. They have a lifetime impact on children and families in our community.

RESOURCE PARENTS ARE

- Valued, professional team members who mentor, strengthen and support children and their families
- Trained in meeting the diverse needs of children in their care
- Respectful of children's connections to their culture, family and traditions

To learn more about QPI and how to get involved, attend a QPI/Foster Care Advisory Board meeting which is held every other month at Children & Family Services. Contact the Resource Family Liaison for dates and times.

WWW.QPICALIFORNIA.ORG

For Orange County resource parents, eight hours of the required training may be completed on this free website. Watch a video with a quiz, pass the quiz and print out the certificate. This tool is designed to connect resource parents with training, peer experts and other resources.

CONTACT INFORMATION

Resource Family Liaison

(714) 704-8255 (TALK)

Email: ResourceFamilySupport@ssa.ocgov.com

Children & Family Services

800 N. Eckhoff St.

Orange 92868

(714) 704-8000



Resource Family Support

An important resource for all caregivers. The County of Orange Social Services Agency, Children & Family Services' Resource Family Support team assists resource families by providing support, advice and guidance in resolving issues such as foster care reimbursements, Medi-Cal/CalOptima, birth family visitations, social worker communication and questions about the foster care system. The support team knows the policies and practices related to out-of-home care for children and can provide needed information, resources and referrals.

CONTACT INFORMATION

Resource Family Support

(714) 704-8255 (TALK)

Email: ResourceFamilySupport@ssa.ocgov.com



Resource Family Home Insurance Fund

EXPLANATION & SUMMARY OF COVERAGE

The State of California provides the fund to pay for certain liability claims on behalf of resource parents for certain activities.

COVERAGE PERIOD, LIMITS & CLAIMANTS

Coverage extends to licensed foster and small family homes for claims occurring on or after October 1, 1986. Coverage extends to approved resource homes for claims occurring after January 1, 2019.

Coverage limits are \$300,000 per home for occurrences during any consecutive 12 month period.

Payment is made on behalf of covered homes for the claims of foster children, their parents, guardians, or guardians ad litem for damages arising from the foster care relationship and the provisions of foster care services - reimbursement made to covered homes for damages. The fund is liable, if a claim is approved, to pay all sums which the covered home is obligated to pay as a result of a valid claim of bodily or personal injury resulting from activities of a resource parent(s) while the foster child resides in the covered home.

EXCLUSIONS

The fund is not liable for the following:

- Any loss resulting from a dishonest, fraudulent, criminal, or intentional act of a resource parent
- Any occurrence not arising from the resource parent relationship
- Any bodily injury resulting from the operation of any motor vehicle, aircraft or watercraft owned or operated by or rented/loaned to any resource parent
- Any allegation of alienation of affection against a resource parent
- Any loss from licentious, immoral or sexual behavior on the part of the resource parent intended to lead to, or culminating in, any sexual act
- Any loss or damage from an incident prior to October 1, 1986 for licensed foster parents or prior to January 1, 2019 for approved resource parents
- Punitive or exemplary damages
- Any liability of a resource parent which is uninsured due solely to the resource parent's failure to obtain insurance (refer to Section 676.7 of the Insurance Code - homeowner's or tenant's policies)
- Any damage to property owned by the resource parent or any other person or party

WHO MAY FILE A CLAIM & OBTAINING A CLAIM FORM

The foster child, biological parents, the child's guardian or the guardian ad litem may file a claim. All other persons or entities are excluded. To obtain a claim form call or email:

(800) 900-3634 or (916) 376-5302

Fax: (916) 376-5277

claims@dgs.ca.gov

CONTACT INFORMATION

State Office of Risk and Insurance Management - Claims Unit

(916) 376-5300

707 Third St., 1st Floor

West Sacramento, CA 95605



Respite Care Services

What is respite care?

The respite care program is a service that offers relief to resource parents by providing temporary care for the children placed in their home.

Who can provide respite care?

Respite care is provided by approved resource families in their homes for periods ranging from one hour up to 14 days. Respite care providers are paid a supplemental rate.

How is respite arranged?

Caregivers and social workers may arrange respite placements by calling New Alternatives' Respite Care Services.

What is the cost of respite care?

The daily cost of respite care is equivalent to the daily foster care rate. Caregivers will be billed for the service.

Can I become a respite care provider?

Yes, you may become a respite provider if you have the desire to help our children by offering a caring and secure environment on a temporary basis and if you are an Orange County approved resource parent.

Who do I call for more information on respite care?

For information on becoming a respite care provider or using the respite care program, please call Dianna Madrigal-Munoz at New Alternatives.

CONTACT INFORMATION**Respite Care Services - New Alternatives**

Dianna Madrigal-Munoz

(714) 245-0045 or (714) 726-1321 (cell)

Email: dianna.madrigal-munoz@newalternatives.org

County of Orange Social Services Agency**Children & Family Services**

(714) 704-8255 (TALK)



Support Groups

Please contact the resources below for dates and times.

Foster & Kinship Care Education Trainer/Mentor

Saddleback College's Foster and Kinship Care Education program offers one-on-one assistance/guidance with a resource parent trainer/mentor. Contact Erin Kim at ekim241@saddleback.edu for more information.

Fostering Together - County of Orange Social Services Agency

Meets the first Thursday of the month from 9 a.m. to 10:30 a.m. For more information and to RSVP, contact the Resource Family Support team at (714) 704-TALK (8255) or email ResourceFamilySupport@ssa.ocgov.com.

Heart & Home Support Group

Visit <https://www.heartandhome4kids.com/event-details/> for meeting dates and times. Free child care available and RSVPs are required. Coast Hills Church ● 5 Pursuit ● Aliso Viejo 92656

Learning Circle

Equipping resource parents in a supportive group setting. Two trainings hours given for each session attended. Contact Saddleback College's Foster and Kinship Care Education program at scfkce@saddleback.edu for more information.

OC UNITED Resource & Adoptive Parent Support Group

Meets the first Thursday of the month at 7:30 p.m. Contact Stacie MacDonald for questions and additional resources at staciem@ocunited.org. 418 W. Commonwealth Ave. ● Fullerton 92832 (714) 515-3094 <https://ocunited.org/initiatives/fostercare/raf/>

TBRI® Learning & Connecting Group

Meets Tuesdays from 10 a.m. to noon at Saddleback Church in Lake Forest. Visit <https://www.saddleback.edu/el/fkce> to register and for more information.



Waymakers Families First

Families First offers a highly structured and intensive program that is tailored to meet the individual needs of each youth. This includes individual, group and family therapy, art and other supervised skills groups which encourage positive interaction and self expression.

OUTPATIENT MENTAL HEALTH CLINIC

- Families First provides services to children and youth ages 0 to 21
- Group therapy is offered Monday through Thursday from 4:30 p.m. to 6:30 p.m.
- A variety of groups including art therapy, life skills, process group, transitional age support group, expressive therapy, music therapy, and recreational therapy
- Psychiatric and medication support services
- Parent education

ELIGIBILITY

Families First provides services to youth who:

- Have CalOptima (Orange County's Medi-Cal Program)
- Self harm
- Are aggressive and have anger issues
- Have poor peer relations or fight with family members
- Are truant from school
- Are oppositional or defiant
- Are anxious or depressed
- Are hyperactive or who have ADHD
- Have a history of abuse
- Have other behavioral or emotional problems which impact peer, family, school, or community relations

CONTACT INFORMATION

Families First Program

(714) 558-3807

2130 E. 4th St., Suite 150

Santa Ana 92705



WIC

Women, Infants and Children (WIC) is a nutrition program that helps pregnant women, mothers with infants and young children eat well, be active and stay healthy. WIC offers families:

- Nutrition and health education: prenatal nutrition, breastfeeding, feeding your child and parenting tips
- Help in finding health care and other community services

CONTACT INFORMATION

(888) 968-7942

www.wicworks.ca.gov



Children & Family Services: Meet the Team



SENIOR SOCIAL WORKER (SSW)

Several SSWs and support staff will be involved while you are caring for a child in foster care. Some of these include the following:



PLACEMENT SSW

Places child in the least restrictive and most appropriate family environment that promotes familial ties and is best suited to meet the child's physical, emotional, medical, and educational needs.



RFA SSW

Evaluates safe, stable and loving homes for children who must temporarily live away from their parents due to abuse or neglect. They also maintain the approval and complete all required reassessments.



CHILD'S ASSIGNED SSW

Supervises, coordinates and oversees the cases for dependent children of the Juvenile Court. Interacts regularly with all involved and is the "go to person" for questions related to the child and the Juvenile Dependency case. Conducts monthly home visits, arranges visitation, completes court reports, and monitors the overall well-being of the child.



ADOPTION SSW

Social workers in the Adoption Program specialize in partnering with children, youth and caregivers involved in the adoption process through the Juvenile Court. Senior social workers provide direct case management services to children while completing the adoptive legal requirements.



SOCIAL WORKER II (SWII)

Supports the efforts of the SSW in a variety of ways. SWIIs may be responsible for monitoring and supervising visitations, assists in tracking resource family training hours, supports the Resource Family Approval process, and assists with many other services to support families through their involvement with Children & Family Services.



RESOURCE FAMILY LIAISON

Works alongside the child's social worker and resource parent to promote quality parenting, stability for children, reunification goals, visitation, and permanency when reunification fails.



ELIGIBILITY TECHNICIAN (ET)

Ensures foster care funding, Medi-Cal and other related financial support are provided to the resource parent who is caring for the child.



Children & Family Services: Meet Your Team

SOCIAL WORKERS INVOLVED IN THE CHILD'S DEPENDENCY CASE



PLACEMENT SOCIAL WORKER

NAME:

CONTACT INFO:



DEPENDENCY INVESTIGATIONS SOCIAL WORKER

NAME:

CONTACT INFO:



SERVICES SOCIAL WORKER

NAME:

CONTACT INFO:



CONTINUING SOCIAL WORKER

NAME:

CONTACT INFO:



ADOPTION SOCIAL WORKER

NAME:

CONTACT INFO:



SOCIAL WORKER II

NAME:

CONTACT INFO:

SOCIAL WORKERS ASSISTING RESOURCE PARENTS



RESOURCE FAMILY APPROVAL ASSESSMENT SOCIAL WORKER

NAME:

CONTACT INFO:



RESOURCE FAMILY SUPPORT

NAME:

CONTACT INFO:



SOCIAL WORKER II

NAME:

CONTACT INFO:



PRE & POST-APPROVAL TRAINING SUPPORT

NAME:

CONTACT INFO:



FOSTER CARE ELIGIBILITY

NAME:

CONTACT INFO:



Children & Family Services: Who Do I Call?

If the senior social worker is unavailable, please call (714) 704-8000 and ask for the officer of the day or the worker's supervisor.

SITUATION	CHILD'S SOCIAL WORKER	RFA SOCIAL WORKER	RESOURCE FAMILY SUPPORT (714) 704-8255	OTHER
Extra crisis assistance/support with behaviors, tantrums, routines	X			Orangewood Care Line (714) 935-6262 after hours Family Urgent Response System (FURS) (833) 939-3877
Issues with biological parents and visits between child and birth family	X			Orangewood Care Line (714) 935-6262 after hours
Traveling out of state or country with a foster child	X			
Out of County services & placement support	X		X	
One of the resource parents is absent due to: vacation, divorce or separation, serious illness, or death	X	X		
New family members or adults moving in or out of your home/ any physical change in the house structure	X	X		
Moving or planning to move	X	X		Foster Care OD (714) 704-8000
Reimbursement check issues due to late payments, lost or incorrect amounts and direct deposit requests			X	Foster Care OD (714) 704-8000
Critical incidents such as hospitalizations, serious illness, death, suicide attempt, runaway, or arrests of the foster child	X	X		OCFC After Hours (714) 935-6262 Family Urgent Response System (FURS) (833) 939-3877
Academic problems with foster child	X			Dept. of Ed. FYS (714) 835-4909
Suspected child abuse of a foster child	X			Child Abuse Registry (714) 940-1000
Pre-approval/annual trainings		X		Training & Recruitment (888) 871-5437
Ready for another placement?				Family Available Line (714) 270-8174
Not sure who to call?	X	X	X	

